



October 22, 2024
CRISS CCS Claims Toolkit Webinar

Agenda with Topic Start Times

To view a specific section of the webinar, fast forward the recorded video to the start time of the topic you want to view.

Topic Start and End Time (mins)	Presentation Topic and Speakers
0:00 - 2:00	Welcome and Introduction: Laurie Soman, Sr. Policy Analyst at Lucile Packard Children’s Hospital Stanford, and director of CRISS, the Children’s Regional Integrated Service System.
2:00 - 12:00	Overview of CCS and CRISS: Dr. Louis Girling, medical director with Alameda County CCS
12:02 - 17:46 17:49 - 22:18	How to Use the Toolkit Overview & Disclaimer Part I: Background Information & Updated Sections of Toolkit Meredith Wolfe of Humboldt County CCS
22:35 - 29:43	Part II: Authorizing Services Dawn Hinkle of Stanislaus County CCS
44:01 - 51:40	Part III: How to Troubleshoot Claims Denials Abby Quijano-Gella of Alameda County CCS
54:01 - 1:01	Part IV: Client Gets a Bill Debb Webb of Butte County CCS
1:02 - 1:11	Part V: Medical Therapy Conference (MTC) Billing Dawn Pacheco of Glenn County CCS
1:15:45 – 1:24	Part VI: MR 910 and MR 940 Reports Martha Alexander of San Mateo County CCS
1:24 - 1:29	Part VII: Resources for Claims Questions Dawn Hinkle of Stanislaus and Debb Webb of Butte